



General booking conditions for the reservation confirmation

Please note the following conditions before booking.

Terms of payment

The guest pays a deposit of CHF 200 within 14 days of reservation. The balance is paid up to 30 days before the start of the holiday.

The prices are in Swiss Francs including VAT.

Cancellation of the reservation

Haus Alpengruss itself does not offer cancellation insurance. However, we recommend that you take out travel insurance with cancellation protection. You are welcome to take out one with Europäische Reisersversicherung / www.erv.ch in Basel. Cancellations or changes to bookings are only possible in writing and require our written consent.

Up to 21 days before arrival:	0% of the booking amount
Up to five days before arrival:	50% of the booking amount
One day before arrival:	100% of the booking amount

If the room or apartment can be re-let after cancellation, Haus Alpengruss is obliged to reimburse the customer for the full amount minus a processing fee of CHF 200.

Late arrival, early departure

Guest are responsible for their own arrival. In the case of late arrival due to disruption and hindrances in public and private transport as well as for personal reasons, no reimbursement will be made. In the event of early departure, the entire amount remains due.

Liability

The guest is responsible for insurance protection (accident and health insurance) as well as insurance of personal belongings and valuables.

Guarantee for the accommodation

Any damage to the accommodation upon arrival must be reported to us immediately. Please report damage caused by the guest, before departure. The guest is liable for this.

Adelboden, august 28, 2020

Haus Alpengruss | Alpenweg 6 | 3715 Adelboden | +41 33 673 34 83
www.hausalpengruss.ch | info@hausalpengruss.ch